

Community Bulletin



Volunteers pack hampers at Foodbank in Yarraville.

"We are proud to support Foodbank Victoria and their important work to keep food on the tables of Victorians in need during this very challenging time."

Helping Foodbank deliver 60,000 meals

Mobil is providing funding that will support Foodbank Victoria to deliver 60,000 meals to Victorians in need during the COVID-19 pandemic.

Foodbank Victoria is the official emergency food and water relief organisation in Victoria, and played a key role supporting those in East Gippsland affected by the bushfires earlier this year, as well as having an important role in the state's current COVID-19 response.

"We are proud to support Foodbank Victoria and their important work to keep food on the tables of Victorians in need during this very challenging time," said Yarraville Terminal Manager Andrew McCormack.

Foodbank is responding to a dramatic increase in the number of Victorians requiring food relief assistance as a result of the various measures that have been put in place to contain COVID-19.

"At Foodbank Victoria we have such an important role to play in supporting our community at all times, but never more so than in times of emergency," said Chief Executive Officer of Foodbank Victoria David McNamara.

"In times of crisis, such as what we are experiencing as a result of the COVID-19 pandemic, the need for food and other basic essentials is greater than ever. We need to make sure no one gets left behind."

Andrew said he hoped that through our support of Foodbank Victoria, we were able to make a positive contribution to the lives of vulnerable Victorians during this unprecedented time.

www.mobil.com.au/communitynews

Meeting cancelled due to COVID-19

Unfortunately we have had to cancel our scheduled Mobil Community Liaison Committee Meeting due to COVID-19 restrictions.

At this stage we are hoping to be in a position to proceed with a meeting later this year. However, this will depend on circumstances surrounding the pandemic in coming months.

For more information you can email CommunityANZ@exxonmobil.com or call 9286 5112.

About the Community Liaison Committee

The Community Liaison Committee is made up of interested members of the Yarraville community, representatives from Hobsons Bay and Maribyrnong City Councils, the Environment Protection Authority Victoria and Mobil Yarraville Terminal.

Terminal invests for long-term future

While dealing with the immediate effects of the COVID-19 pandemic, Yarraville Terminal was continuing to focus on the long-term future.

"Following detailed analysis of current capacity and forecast demand, we have decided to invest in upgrading our truck loading facilities," said Terminal Manager Andrew McCormack.

"The upgraded truck loading facilities will significantly reduce truck queuing times during peak hours and allow Yarraville terminal to improve our supply of fuel to customers in Victoria, eastern South Australia and southern New South Wales."

The Project Manager Juan Carnevali explained that the new loading rack configuration was designed using a detailed computer simulation study.

"First we created a baseline model of our current operation, including items such as types of trucks loading, their number of compartments, fuel combinations, average loading time and recirculation," said Juan.

"Then we ran multiple simulated scenarios based on forecast load rack requirements.

"After modelling 14 different configurations, we identified the combination that provided the best efficiencies and this became the basis for the upgrade project."

Juan said the project would include one new loading bay and reconfiguring the others to suit our customers loading profiles.



A foggy morning at the Yarraville truck loading rack.

"For example, in response to changing customer demand, we're making more diesel loading available by adding three diesel-loading arms to bay number 8, which currently only supplies jet-fuel."

Fabrication of new piping and skids is currently under way, with on-site construction for the project expected to begin early next year.

"The upgraded facilities will allow Yarraville terminal to improve our supply of fuel to customers in Victoria, eastern South Australia and southern New South Wales."

Creative hand-brake turn for Altona refinery

Travel restrictions aimed at containing the COVID-19 pandemic have created turmoil in the transport fuel market.

After a lengthy, concerted effort to get the Altona Refinery performing at record levels, it had to reduce production.

"Following the biggest maintenance investment in the refinery's history, we came into 2020 with record production performance," said Refinery Coordination Team Lead Steve Katsonis.

"After successfully implementing a number of initiatives aimed at maximizing our jet-fuel yield, we then had to look for innovative ways to minimise our jet-fuel production."

While the overall demand for fuel has been reduced, nevertheless there remains an essential need to maintain reliable supplies.

"This sudden unprecedented shutdown of the economy has presented us with a number of unique challenges.

"Right across the supply chain from crude to the bowsers we have had to be creative about managing inventory storage and transport."

"Thanks to Altona refinery's continued operation, Yarraville Terminal has played a key role in sending ship loads of fuel as far away as Sydney and Brisbane to fill supply gaps in these markets," said Terminal Manager Andrew McCormack.

Andrew said he was really proud of the way the Mobil organisation had adapted to the changed circumstances and continued safe, reliable operations to maintain essential fuel flowing to the community.



The refinery control room.

"Right across the supply chain from crude to the bowsers we have had to be creative about managing inventory storage and transport."

Mobil Chat

By Andrew McCormack
Yarrville Terminal Manager



These are certainly extraordinary times. Demand for fuels in Australia was cut dramatically with the measures implemented to curtail the COVID-19 pandemic.

However, while volumes were down, the supply of our essential products has never been more important.

The community's transport and logistics chains rely on our fuels to enable them to keep supermarket shelves stocked, deliver medical and other supplies, as well as meet the increased demand for home deliveries.

As a result we have been sending shipments of petrol and diesel to Sydney and Brisbane to meet demand in these markets.

During this challenging time I am pleased that we have been able to maintain a strong community engagement program, including supporting local schools and students to adjust to remote learning through our Bright Future Grants program. We are also working with Foodbank Victoria to provide meals to vulnerable Victorians during this time of crisis.

COVID-19 provided us many challenges, and none is greater than protecting the health and safety of our people and creating a safe work environment, so that we can continue to supply the essential fuel products that our community needs.



Keeping the future bright through remote learning

Every year, a significant focus of our community contributions program is our Bright Future Grants initiative which supports maths and science education in schools close to our Australian operations.

While schools normally appreciate the opportunity to enhance their STEM programs with resources and materials supported by our Bright Future Grants, the COVID-19 pandemic has brought them new and more pressing challenges with the sudden move to remote learning.

Yarrville Terminal Manager, Andrew McCormack, said the Mobil team identified an opportunity to revise the Bright Future Grants program to better meet schools' immediate needs given the unique circumstances.

"To help address these needs, we broadened the scope of projects schools could apply for through our Bright Future Grants program," said Andrew.

"Some schools have applied for basic technology, such as tablets, laptops and Chromebooks, which don't require an in-home internet connection, as well as simple resources like books, to support remote learning for kids that don't have access to these resources at home.

"Other schools have stuck with the STEM theme but moved to virtual teaching resources, such as Mathletics on-line maths program subscriptions, and even grow-your-own herb garden kits for students who were set to learn about the plant growth cycle this term.

"Some schools even used the funding to purchase equipment necessary for teachers to conduct remote learning including headsets and webcams, equipment that just wasn't needed in a traditional classroom setting."

In total, 32 schools close to Altona Refinery, Birkenhead Terminal, Longford Gas Plants, Long Island Point, Offshore and Yarrville Terminal have received a COVID-19 edition Bright Future Grant this year.



"The Mobil team identified an opportunity to revise the Bright Future Grants program to better meet schools' immediate needs."

Finding information in an emergency

Mobil has a number of ways to communicate with our neighbours in the event of an incident at the Yarraville Terminal.

From time to time, unusual events like odours, noises, an evacuation or muster of employees, or emergency services attending the terminal, do occur. When this happens, we have a number of ways to communicate with the local community including:

Community Hotline 9286 5112

Anyone can call this number to obtain information about the terminal at any time.

Media Relations

In the event of a large-impact incident, Mobil will use the mass media, such as radio or television news, to communicate important information to the wider community.

To sign-up to receive SMS messages from the terminal please call 9261 0834 to obtain a registration form or go to www.exxonmobil.com.au.

Sirens

Community members should be aware that the sirens at the Mobil Yarraville Terminal is sounded to alert on-site personnel only. People in the community do not need to take action in response to the sounding of these sirens. In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



Sirens – Yarraville

The sirens are an alert for on site personnel only. Should community members have any queries about the sirens, please contact the Gatehouse on 9286 5099.

Test siren

The siren is tested at 8:30am every Thursday. The test lasts approximately five seconds. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνες - Yarraville

Οι σειρήνες είναι ένας συναγερμός μόνο για το προσωπικό των εγκαταστάσεων. Αν οι κάτοικοι της περιοχής έχουν κάποια ερώτηση για τις σειρήνες, μπορούν να επικοινωνούν με την Πύλη (Gatehouse) στο 9286 5099.

Δοκιμή σειρήνας

Η σειρήνα δοκιμάζεται στις 8:30πμ κάθε Πέμπτη. Η δοκιμή διαρκεί περίπου πέντε δευτερόλεπτα. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirene a Yarraville

Le sirene sono un allarme solo per il personale del sito. Se i membri della comunità hanno dei problemi a riguardo, sono pregati di rivolgersi per telefono alla "Gatehouse" al 9286 5099.

Prova della sirena

La sirena viene messa in prova alle ore 8,30 am ogni giovedì. La prova dura approssimativamente cinque secondi. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Siren – Yarraville

Còi hụ chỉ là tín hiệu báo động cho nhân viên. Nếu người dân có thắc mắc về còi hụ, xin liên lạc với Gatehouse qua điện thoại số 9286 5099.

Còi hụ thử

Còi sẽ hụ thử vào mỗi Thứ Năm lúc 8 giờ 30 sáng khoảng chừng 5 giây. Tiếng còi hụ trầm bổng giống như còi báo động cuộc

Emergency siren

The siren would sound for 45 seconds. During this time emergency services would be called. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνα κινδύνου

Η σειρήνα θα ηχεί για 45 δευτερόλεπτα. Στη διάρκεια αυτή θα καλέσουν τις υπηρεσίες έκτακτων αναγκών. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirena di emergenza

La sirena suona per quarantacinque secondi. In questo tempo si chiamano i servizi di emergenza. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Còi hụ báo động

Còi sẽ hụ liên tục cho 45 giây và liên lạc với dịch vụ cấp cứu trong khoảng thời gian này. Tiếng còi hụ trầm bổng giống như còi báo động

All Clear

The siren will sound with a continuous pitch for five seconds.

Τέλος συναγερμού

Η σειρήνα ηχεί με μια συνεχόμενη ένταση ήχου για πέντε δευτερόλεπτα.

Cessato allarme

La sirena suona con una grado di intensità costante per cinque secondi.

Bình Yên

Còi sẽ hụ đều tiếng liên tục 5 giây

Residents are invited to contact the Mobil Yarraville Terminal, local Councils or the EPA to communicate any concerns they may have regarding Terminal operations.

These contact numbers are listed below:

Marilbyrnong City Council
1800 659 527

Mobil Yarraville Terminal
9286 5112

Hobsons Bay City Council
9947 4685

EPA Pollution Watchline
9695 2777

Yarraville Terminal

Yarraville Terminal is owned and operated by Mobil Oil Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.